

NATIONAL INSTITUTE OF TECHNOLOGY SILCHAR-788010

No. NITS/PS-441/AMC of UPS/16-17

Date : 01/12/2016



NOTICE INVITING TENDER

FOR PROVIDING AMC OF UPS AT NIT SILCHAR

LAST DATE & TIME OF SUBMISSION : 21 .12.2016 up-to 01.00PM

DATE & TIME OF OPENING : 21 .12.2016 at 03.30PM



NATIONAL INSTITUTE OF TECHNOLOGY
SILCHAR - 788 010

Tel.No. Director: (03842) 224879

Fax: (03842) 224797

NOTICE INVITING TENDER

Sealed Quotations are invited from reputed firms/ vendors/ service providers/ contactors/ companies/ supplier (hereinafter referred as firm) for the Annual Maintenance Contract (hereinafter referred as AMC) for UPS of National Institute of Technology, Silchar (hereinafter referred as customer) as listed in Annexure-A with the following general terms & conditions along with Earnest Money Deposit (EMD) of Rs. 13,000/- in the form of Demand Draft in favour of "The Director, NIT, Silchar". Payable at NIT silchar. No Interest shall be paid on EMD.

Detail List of items is given in (Annexure – A).

Tender documents can be obtained from Purchase Section, NIT Silchar or may be downloaded from our website www.nits.ac.in or <http://tenders.gov.in> .The cost of tender document is Rs.5,00.00 (non-refundable) to be submitted through cash or DD in favour of The Director, NIT, Silchar. Payable at NIT Silchar. The last date for submission of Tender documents will be 21.12.2016 up-to 01.00 PM and tender will be opened on the same date at 03.30 PM in Purchase Section, NIT SILCHAR

The offers without Cost of Tender & Earnest Money Deposit (EMD) shall be outright rejected.

Director, NIT Silchar reserves the right to extend the date, or cancel the tender, accept or reject any/all quotations or not to purchase all or any of the items.

Quotations are to be sent/submitted in sealed covers addressed to:-

The Purchase Officer
National Institute of Technology, Silchar
788 010 (Assam)

REGISTRAR, NIT SILCHAR

(1) Eligibility criteria:

- a) The firm should have at least 3 (three) years' experience in providing AMC Service. Testimonial should be enclosed as proof along with quotation.
- b) The firm should have three similar contracts with any Govt./Semi Govt. organization/ universities/ institution/ PSC etc.

(2) Testimonials & records to be furnished:

The firm should enclose the following records in support of their bonafide:

- a) Copy of AMC order not less than three (3) of Govt/Semi Govt/PSU/University/Institution etc.
- b) Copy of certificate of registration/incorporation of the firm.
- c) Copy of Income Tax registration certificate, PAN, VAT, Service Tax etc.

In the absence of any of the aforesaid documents, acceptance of the quotations solely lies with the discretion of Director, NIT Silchar.

(3) Terms & condition:

- a) The Annual maintenance contract includes preventive as well as corrective maintenance.
- b) The firm shall depute well qualified & experience service engineer(s) for attending maintenance related complaints.

c) Scope:

- 1. Maintenance service shall consist of preventive and corrective maintenance of the UPS(s). In case of any breakdown, all efforts shall be made by the firm of rectify and make the UPS(s) operational at the earliest. Breakdown Maintenance will be carried out in the event of malfunction, which prevent the operation of the system and it includes faultfinding, repair/replacement of defective parts and functional checking. The system shall be set right by the firm within 2(two) working days barring holidays, bandh, road blockade etc. from date of complaint received by the Firm for complete breakdown. However, in the event of inability to repair or restore the system in working condition due to non-availability of spares and other reason, the firm shall replace the defective parts with an equivalent capacity of parts, as and when required.
- d) The replacement of defective parts with good quality & OEM branded parts will be done by the firm as per the mutually agreed terms. Used / repaired parts of any other brand from any other source are not acceptable. AMC shall cover each & every parts of item & replacement of any parts necessary for keeping the UPS(s) active & free from any defects/ disturbances, any unscheduled call for corrective and/or preventive maintenance service.
- e) Firm will supply all the new release / new version / updates of parts free of cost.
- f) In case, item is of proprietary nature, firm should enclose certificate & other documents as a proof in this context.

(4) Validity:

- a. The contract will be initially for 1(one) year from the date of award and may be renewed for further 1(one) year with the consent of both parties and based on satisfactory services provided by the firm.
- b. This Agreement may also be terminated by at any time if the firm fails to rectify major pending complaints no compensation in this regard will be entertained.

(5) Payment terms:

The AMC Charges shall be payable to the service provider in two instalment i.e. half yearly (six months) payment at the end of each instalment of AMC period after deducting penalties, if any, Half yearly advance payment may be made against Bank Guarantee on equal value at six months payment. TDS, Service tax and any other applicable taxes as per prevailing rates will be deducted before making the payment.

- (6) **Agreement:**
The selected firm shall have to sign an agreement in two sets on non-judicial stamp papers of Rs.100.00 (One hundred) each only containing details of terms & conditions after issue of P.O. to begin AMC. One set will be retained by the customer and other set is to be retained by the firm.
- (7) **Penalty for Failure:**
a) The firm will ensure 90% uptime in respect of service. The uptime will be completed on calendar month basis in a non-cumulative manner.
b) The down time penalty charges if not rectified within 2days – Rs. 100/- per day penalty shall be imposed & deducted from their bill.
- (8) **Earnest Money Deposit (E.M.D.):**
E.M.D. of an amount of Rs. 13,000/- in the form of demand draft/Banker's cheque in favor of "Director, National Institute of Technology, Silchar", payable at Silchar must be deposited along with the quotation without which the quotation will not be honored and liable to be rejected. The E.M.D will be refunded to unsuccessful quotationers within a month of finalization of quotation.
- (9) **Performance Security Deposit:**
The successful firm have to deposit performance security, equivalent to 5% of total contract value in the shape of Bank Draft/F.D.R./Bank guaranty at the time of signing the AMC agreement. The validity of performance security deposit will be 13 months from the date of operation of AMC and the EMD shall be released after receipt of performance security.
- (10) Quotation shall be in sealed envelope super scribes "**Quotation for AMC of UPS for NIT Silchar**"
- (11) The rate shall be quoted both in figure & words and all taxes shall be mentioned separately. Educational Discount if any shall be mentioned.
- (12) The Director, NIT, Silchar reserves the right to accept or cancel any or all quotation without assigning any reason thereof.



Registrar
NIT Silchar

BIDDERS DETAILS

Name of the Contractor /Party/ Firm	:	
Name of Authorized Representative	:	
Phone Nos.	:	
Mobile Nos.	:	
Fax No.	:	
E-Mail Address	:	
Web Site Address (If Any)	:	

(Signature & seal of the contractor)

Place:

Date:

CHECK-LIST (TECHNICAL BID)

SUMMARY OF COMPLIANCE TO REQUIREMENT OF TENDER

Sl. No.	Description of Requirement	Yes / No / NA	Page No.
1.	Tender Cost Rs. 500/- in the form of Demand Draft in favour of "Director, NIT Silchar" in a separate envelope		
2.	EMD Rs. 13,000/- in the form of Demand Draft in favour of "Director, NIT Silchar" in a separate envelope		
3.	Copy of the PAN card.		
4.	Copy of VAT registration certificate		
5.	Copies of previous work order of similar work with completion certificate		
6.	Bidder's details		
7.	NSIC/SSI Certificate where applicable		
8.	All the pages of tender document have been signed		
9.	Sealed envelope of price bid submitted.		
10.	Complete copy of Techno Commercial Bid / Price Bid. Annexure-A		

(Signature & seal of the contractor)

Place:

Date:

TECHNO-COMMERCIAL BID

(Annexure-A)

NAME OF THE WORK		: Providing AMC Service of UPS(s) at NIT Silchar			
TENDER NO.		: NITS/PS-441/AMC of UPS/16-17, dtd. 01.12.2016, LOS : 21.12.2016			
Sl. No.	Dept./Section	Location	UPS Sl. No.	Make	AMC Price Per Unit
1					
2					
3					
4					
5					
TOTAL AMOUNT					
TAX (if any)					
Other Charges (if any)					
(AMOUNT IN WORDS)					

I/ we have gone through all the Special & General Conditions and the contractor's obligations enclosed with this tender document and agree to abide by these.

Note: In case of discrepancy in rates between figure & words the higher will be taken for evaluation of bid and lower value will be taken for award of work.

(Signature & seal of the contractor)

Place:

Date:

List of UPS

SL. No.	Department/ Section	Location	UPS Sl. No.	Make
20KVA ON-LINE UPS LOCATION				
1	C S E	Sarver Room	DS-C11-004	Uniline
10KVA ON-LINE UPS LOCATION				
2	Mechanical	Computational Lab.	KL-F4-088	Uniline
3	Management & Study	Data Structure Lab.	II032504272	Numeric
4	Electrical Engg.	Power Systems LAB	DS-F8-047	Orion
5	C S E	ICP Lab.	II031802932	Numeric
6	Physics	XRD Room	OM-12HHD-683	Numeric
7	Central Library	Central Library	II030300359	Numeric
7.5 KVA ON-LINE UPS LOCATION				
8	CCC	Old Sarver Room	ULP-7B-07A	Uniline
9	CCC	Old Sarver Room	ULP-7B-07	Uniline
05 KVA ON-LINE UPS LOCATION				
10	Dean	Dean F/W	OM12-GED-654	Orion
11	Mathematics	Computational Fluid Dynamics Lab	OM12-GED-643	Orion
12	Resister	Account Section	OM12-GED-641	Orion
13	Hostal-8	Hostel A/C Room	OM12-FED-528	Orion
14	Kendriya Vidyalaya, NIT	Computer Lab	OM12-FED-524	Orion
15	Kendriya Vidyalaya, NIT	Faculty Room	OM12-GED-640	Orion
16	CCC	Old Sarver Room	2K-10D-10	Orion
17	CCC	Old Sarver Room	2K-10D-11	Orion
18	Mechanical	IC Engineering LAB	DS-F11-067	Orion
19	Mechanical	Adv. Manufacturing Lab	DS-K8-139	Orion
20	ECE	DSP Lab	KL-D7-570	Uniline
21	Electrical Engg.	Electrical Engg. Office	I030400527	Numeric
22	HSS	Humanities LAB	UL-L5-160	Uniline
23	Training & Placement	Training & Placement Office	UL-L5-158	Uniline
24	Academic	Academic Branch	KL-I5-294	Uniline
25	Electrical Engg.	Computation Lab	I031902977	Numeric
26	Electrical Engg.	Computation Lab	I033406689	Numeric
27	Electrical Engg.	Outside of Computation Lab	UL-K6-071	Uniline
28	Electrical Engg.	Outside of Computation Lab	UL-K6-073	Uniline
29	Resister	PA to Director	I031400526	Numeric
30	Mathematics	Office of Maths. Deptt.	KL-E5-175	Uniline
31	Management Study	Computer Lab-1	I030400525	Numeric
32	Management Study	Operating Systems Room	2K20-4020	Uniline

33	C. S. E.	Mr. Pantha Kanti. Nath (Room)	KL-D5-596	Uniline
34	Central Library	Central Library	I00400524	Numeric
35	Civil	Additional Computation Lab	2K-20-9069	Uniline
36	Civil	Additional Computation Lab	KL-G5-344	Uniline
37	Civil	Additional Computation Lab	KL-G5-343	Uniline
38	Civil	Solid Mechanics Lab	I031902976	Numeric
39	Civil	GIS Lab	I031902980	Numeric
40	Chemistry	Instrument Lab	KL-I5-303	Uniline
41	Chemistry	Instrument Lab	KL-I5-159	Uniline
42	Physics	X.R.D Room	ULP-7J-13	Uniline
02 KVA ON-LINE UPS LOCATION				
43	Mechanical	CNC Lab	DS-B9-140	Orion
44	Dean	Dean SW	DS11-L-229	Orion
45	Mechanical	Computation Lab-1	I030400513	Numeric
46	Electrical Engg.	Process Control LAB	DS-J8-112	Orion
47	Electrical Engg.	Process Control LAB	I030400517	Numeric
48	Electrical Engg.	Digital Electronics LAB	I030400516	Numeric
49	Electrical Engg.	Power Electrical Lab	D-F8-048	Orion
50	Establishment section	Establishment section Office	I030400519	Numeric
51	Resister	Assoc. Dean (Academic)	I030400515	Numeric
52	Chemistry	Chemistry Net Switch	-----	Albit
53	Conference Hall	Conference Hall	DS-F8-048	Orion
54	Management Study	Management Study Office	2K10-5017	Uniline
55	Estate Section	Estate Section	2LAM080624199010804	Orion
56	Physics	Computer Lab	34034411	Numeric
57	Civil	Advance Computation Leb.	I030400512	Numeric
58	Civil	G.I.S Lab.	I030400520	Numeric
59	EPABX Room	EPABX Room	I032905317	Numeric
01 KVA ON-LINE UPS LOCATION				
60	Purchase Section	Purchase Section Office	BP12100004	Orion
61	Civil	Dr. T. Rahman (Chamber)	III024100955	Numeric
62	Mechanical	Dr. R. Gupta (Chamber)	-----	Numeric
63	Mechanical	Dr. K.M.Pandey (Chamber)	KL-74-089	Uniline
625VA L/I, OFF/L UPS LOCATION				
64	Civil	Dr. A. K. Dey (Chamber)	THI250092004	Numeric

65	Civil	Dr. S. Choudhury (Chamber)	BP03110161	Umax
66	Civil	Dr. P. Rajbongshi (Chamber)	F101116177102708968	Frontech
67	Civil	Dr. D. Chakrabarty (Chamber)	T445062004	Numeric
68	Civil	Dr. D. Chakrabarty (Chamber)	T445062003	Numeric
69	Library	Library	-----	Numeric
70	Library	Library	-----	Numeric
500VA L/I, OFF/L UPS LOCATION				
88	Civil	E. N. V Lab	BB0626021963	APC
89	Civil	Dr. U. Kumar (Chamber)	2006135	Numeric
30 KVA ON-LINE UPS LOCATION				
90	Mechanical	Computational Laboratory-3	AS13CLF-1023	Orion
15 KVA ON-LINE UPS LOCATION				
91	Physics	Microscience & Nenophysics Laboratory	AS13EIF-946	Orion
10 KVA ON-LINE UPS LOCATION				
92	Electrical Engg.	Control Systems Laboratory	UL- P13A-338	Uniline
93	Electrical Engg.	Control Systems Laboratory	UL- P13A-339	Uniline
94	Electrical Engg.	Control Systems Laboratory	UL- P13A-340	Uniline
95	Electrical Engg.	Power Electronics & Drivers Laboratory	13 J-1286	Orion
96	HSS	Computer LAB	13 H-1227	Orion
97	Civil	Faculty Room	580B13E00221	BP
05 KVA ON-LINE UPS LOCATION				
98	Mechanical	Office Room	13 G-1149	Orion
99	Mechanical	Faculty Room (Ground floor)	13 G-1153	Orion
100	Mechanical	Faculty Room(1 st floor)	13 G-1155	Orion
101	E&I Engg.	LAB	OM12 LED 884	Orion
102	E&I Engg.	Office Room	OM12 LED 878	Orion
103	Hostel No.8	Net Switch (Block A)	OM12 LED 880	Orion
104	Hostel No.8	Net Switch (Block B)	OM12 KED 868	Orion
105	Establishment Section	Establishment Section	OM12 LED 883	Orion
106	Despatch & RTI Cell	Dispatch & RTI Cell	OM12 LED 879	Orion
107	Chemistry	PG LAB	13 K-1311	Orion
02 KVA ON-LINE UPS LOCATION				
108	C.C.C Dept.	Girls Hostel-1	B21211005946	APC
109	C.C.C Dept.	Girls Hostel-2	B21223002199	APC
110	C.C.C Dept.	Girls Hostel-2	B21220000242	APC

111	C.C.C Dept.	Boys Hostel-1	B21223002203	APC
112	C.C.C Dept.	Boys Hostel-2	B21223004915	APC
113	C.C.C Dept.	Boys Hostel-3	B21220000270	APC
114	C.C.C Dept.	Boys Hostel-4	B21223004858	APC
115	C.C.C Dept.	Boys Hostel-5	B21223004901	APC
116	C.C.C Dept.	Boys Hostel-5	BQ1121001015	APC
117	RPC CELL	Conference Hall	13-I-1214	Orion
118	C.C.C Dept.	Boys Hostel-7	OM13 CBA-1036	Orion
119	C.C.C Dept.	Boys Hostel-7	OM13 CBA-1028	Orion
120	C.C.C Dept.	Boys Hostel-7	OM13 CBA-1026	Orion
121	C.C.C Dept.	New 300 PG Hostel.	13 L 1349	Orion
122	C.C.C Dept.	A. P. J. Abdul Kalam Block A&B	13 L 1347	Orion
123	C.C.C Dept.	Guest House 1	13 L 1346	Orion
124	C.C.C Dept.	Faculty Quarter	13 L 1348	Orion
125	C.C.C Dept.	Physics Dept.	13 L 1345	Orion
01 KVA ON-LINE UPS LOCATION				
126	C.C.C Dept.	Boys Hostel-7	OM13 CAA-1041	Orion
127	C.C.C Dept.	Boys Hostel-6	OM13 CAA-1042	Orion
128	C.C.C Dept.	Boys Hostel-6	OM13 CAA-1043	Orion
129	C.C.C Dept.	Boys Hostel-6	OM13 CAA-969	Orion
130	C.C.C Dept.	Boys Hostel-6	OM13 CAA-970	Orion
131	C.C.C Dept.	Assoc. Dean(Academic)	13 L 1376	Orion
132	C.C.C Dept.	Boys Hostel No.4	13 L 1371	Orion
133	C.C.C Dept.	Boys Hostel No.4	13 L 1372	Orion
134	C.C.C Dept.	Boys Hostel No.4	13 L 1377	Orion
135	C.C.C Dept.	Central Library	13 L 1364	Orion
136	C.C.C Dept.	Central Library	13 L 1357	Orion
137	C.C.C Dept.	CVR PG Hostel Block A	13 L 1369	Orion
138	C.C.C Dept.	NLP Quarter	13 L 1361	Orion
139	C.C.C Dept.	Director Residence	13 L 1375	Orion
140	C.C.C Dept.	Girls Hostel 1	13 L 1362	Orion
141	C.C.C Dept.	New PG Hostel	13 L 1359	Orion
142	C.C.C Dept.	B. Hazarika	13 L 1358	Orion
143	C.C.C Dept.	CVR PG Hostel Block B	13 L 1363	Orion
144	C.C.C Dept.	ME Dept. Office 1 st floor	13 L 1355	Orion
145	C.C.C Dept.	ME Dept. Adv. Manufacturing Lab	13 L 1370	Orion
146	C.C.C Dept.	ME Dept. (New Building) ME2001 FM LAB	13 L 1356	Orion
147	C.C.C Dept.	ME Dept. (New Building) ME2004	13 L 1366	Orion

148	C.C.C Dept.	ME Dept.(New Building) ME2104 I&R LAB	13 L 1367	Orion
149	C.C.C Dept.	ME Dept.(New Building) ME2101	13 L 1368	Orion
150	C.C.C Dept.	ME Dept.(New Building) ME2204 CAD CAM LAB	13 L 1379	Orion
151	C.C.C Dept.	New Gallery	13 L 1374	Orion
152	C.C.C Dept.	Associate Professor Quarter	13 L 1373	Orion
153	C.C.C Dept.	Guest House 2	13 L 1365	Orion
154	C.C.C Dept.	A. P. J. Abdul Kalam Block C	13 L 1360	Orion
155	C.C.C Dept.	ME Dept.(New Building) ME2201 RE LAB	13 L 1378	Orion
156	Civil Dept.	Consultancy Cell	VM320513A000173	Orion
15 KVA ON-LINE UPS LOCATION				
157	Physics	LAB	14D 1898	Orion
10 KVA ON-LINE UPS LOCATION				
158	Physics	Computer LAB & Office Room	14D 1859	Orion
159	Physics	MSc. LAB	14D 1889	Orion
160	Physics	Liquid Crystals LAB	14D 1893	Orion
161	E & I Engg.	Automation LAB	3-1PH 28E 10K02	Orion
162	E & I Engg.	Measurement LAB	3-1PH 28E 10K01	Orion
163	Mechanical	Material Characterization Laboratory	15H -9795	Orion
164	Exam Cell	New Exam Cell (New Gallery)	14A 1578	Orion
5 KVA ON-LINE UPS LOCATION				
165	Physics	B. Tech LAB	14D 1863	Orion
166	Health Center	Health Centre	14D 1840	Orion
167	Mechanical	FRP LAB	14L UTX 0031DMP	Orion
168	Mechanical	Faculty Room(New Building)	2K 15H 080	Orion
1 KVA ON-LINE UPS LOCATION				
169	CCC	New Type 4	2K14G 077	Orion
170	CCC	Hostel 6	2K14G 076	Orion
171	CCC	New PG 300	2K14G 078	Orion
172	CCC	Girls Hostel 2	2K14G 073	Orion

173	CCC	Class Room (Library)	2K14G 070	Orion
174	CCC	Old professor Quarter (Back of girls Hostel)	2K14G 071	Orion
175	CCC	Estate Section	2K14G 074	Orion
176	CCC	Asst. professor Quarter	16E- 207(stand by)	Orion
177	CCC	L. P. Quarter	2K14G 079	Orion
178	CCC	Asst. P. Quarter (infront of A.P.J. Abdul Kalam)	2K14G 072	Orion